We are thrilled to announce the integration of HealthPact into the Washington Patient Safety Coalition!

As of April 2016, HealthPact will be integrated into the Washington Patient Safety Coalition (WPSC). The WPSC will lead the effort in Washington’s rollout of Communication and Resolution Program (CRP) Certification, continued CRP implementation and evaluation support, and other HealthPact activities.

History of HealthPact

HealthPact was started in 2010 as a statewide, multi-stakeholder collaborative created to promote transparency and communication in healthcare.

HealthPact Successes

- Creation of the CANDOR Toolkit in collaboration with the Agency of Healthcare Research and Quality (AHRQ)
- Launch of the National Collaborative: communicationandresolution.org
- Launch of the CRP Certification pilot program
  - CRP Certification has received grant support from the Greenwall Foundation and AHRQ
  - First CRP Certification case has been submitted

Upcoming Events

The WPSC will be hosting a 3 part webinar series to “kickoff” CRP Certification in Washington.

- June: Dr. Tom Gallagher will host part one of this series, featuring an overview of CRPs and the transition of this work into the WPSC.
- July and August: Parts two and three of the series will feature CRP from two different perspectives; that of the organization, and that of patients and families.

Exact webinar dates are TBD- Visit the WPSC website at http://www.wapatientsafety.org/news-events/webinars for more details.

For More Information

General Resources on Communication Resolution Programs can be found at http://www.healthpact.org/. These resources will be transitioned to the WPSC website by fall 2016. For specific questions or concerns, please contact crp@qualityhealth.org.

WPSC Continuing HealthPact Activities

1. CRP Certification

Aims to promote quality and safety by reshaping the relationship between healthcare institutions, providers, professional liability insurers, patients and families, and state regulators.

2. CRP Implementation

WPSC will continue to provide Washington State healthcare organizations with CRP implementation and evaluation support in partnership with the National Collaborative.

3. How to Get Involved

To submit a CRP Certification Application, please email crp@qualityhealth.org. There are 3 criteria that must be met before submitting CRP cases for certification:

1. Submitting organizations must have a Coordinated Quality Improvement Program (CQIP) certification.
2. Submitting organizations must have a Business Associate Agreement (BAA) with the Foundation for Healthcare Quality.
3. Once certification application is available on WPSC website, submitting organizations must set up an ARMUS account.